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Installing the USB-CM driver and cable

DO NOT plug the USB dongle until instructed.

Plug the thumb-drive into an available USB port. A window with the drive contents should open.

Before beginning the installation process, make sure that you are logged in as administrator or have the administrator credentials handy for installation.

Double-click on the icon labeled “CP210x_VCP_Win_XP_S2K3_Vista_7.exe” (it has the funny S logo). This will start the driver installation. **NOTE – If you are not logged in as computer administrator; right-click on “CP210x_VCP-Win_XP-S2K3_Vista_7.exe” and choose “Run as administrator” to begin the installation process. Failure to do so will not allow the driver to install correctly.**

Click “Next”, then click “I Accept” and “Next” two more times and then click “Install”.

Another box will appear, click “Install”. A couple of dialog boxes will appear and the installation should finish. Click “OK” and then click “Finish”.

At this point, you will plug the white USB dongle into an available USB port (this port should remain the same each time you plug the USB dongle in or the port number might change).

Your computer will recognize the USB dongle automatically and prepare it for use. You should see a notification once the cable installation has completed. Note the COM port number assigned to the dongle.

If your computer did not display the COM port number, click on “Start” then **Right-click** on the My Computer icon and choose “Manage”.

For Windows 8 users, hold down the Windows key and press X, this will bring up a system menu. From this menu, choose Device Manager.

When the Computer Management window opens, locate the “Device Manager” in the left pane of the window and click on it. In the right pane, locate and click the arrow next to “Ports (COM & LPT)”.

Under the “Ports (COM & LPT)” section, locate the “CP210x USB to UART Bridge Controller” and double-click on it; this will open the properties window for the dongle.

At the top of the Properties box, click on the “Port Settings” tab, and then click on the “Advanced” button.

Locate the COM Port Number section at the bottom of the window and write down the COM port number that is assigned. This will be the COM port number you will use when connecting the Service Tool for use.

Click “Cancel” twice to close the Properties boxes and close the Computer Management window.

Service Tool installation

Browse to the thumb-drive and locate the “TSTSetup_V120.exe” file and double-click on it. This should start the installation process. NOTE – if your computer displays a User Account Control warning, click Yes to proceed with the installation.

Click “Next” three times, leaving the default installation location and Start Menu folder name. You can check the box next to “Create Desktop Icon” if you wish to add the icon to your desktop for easy access. Click “Next” again and choose “Install”.

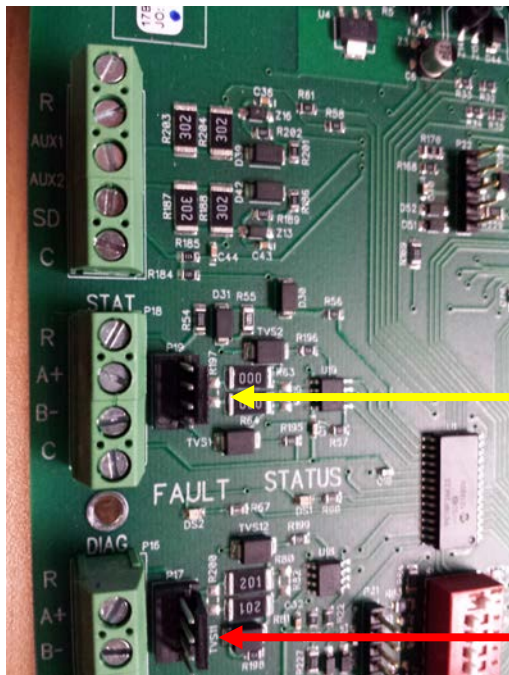
Click Finish when the installation is complete. This will start the Service Tool application (unless you’ve unchecked the box to start the software).

Starting and using Service Tool

NOTE - The connection order is very important. You might have unintended issues if these instructions are not followed.

Separate the 5ft cable from the white dongle.

Connect the 5ft cable to the EXM STAT port (pictured below)

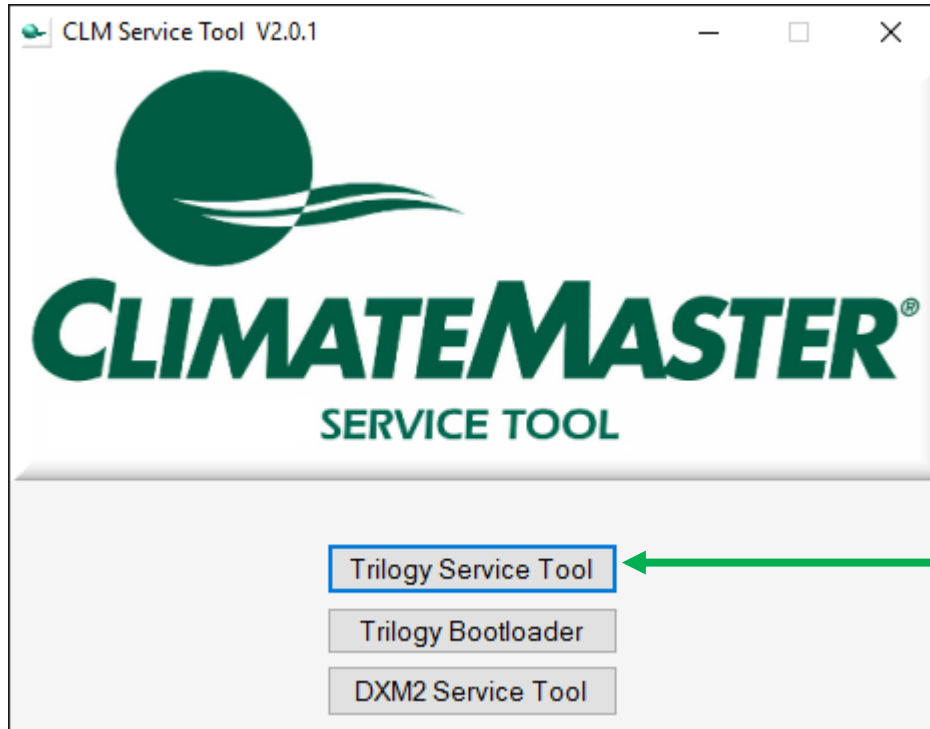


This is the STAT port connection.
Connect the service tool cable here.

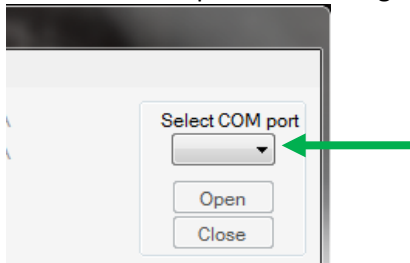
This is the DAIG port connection.
Do not connect to this port.

Connect the white dongle to the USB port on your computer but DO NOT connect the cables together yet.

Open the Service tool software and click on the service tool button.

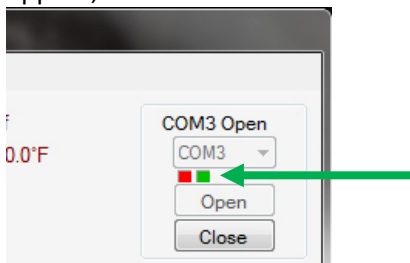


Locate the COM Port selection in the upper-right corner of the application and use the drop-down list to select the COM port of the dongle. Then choose Open.

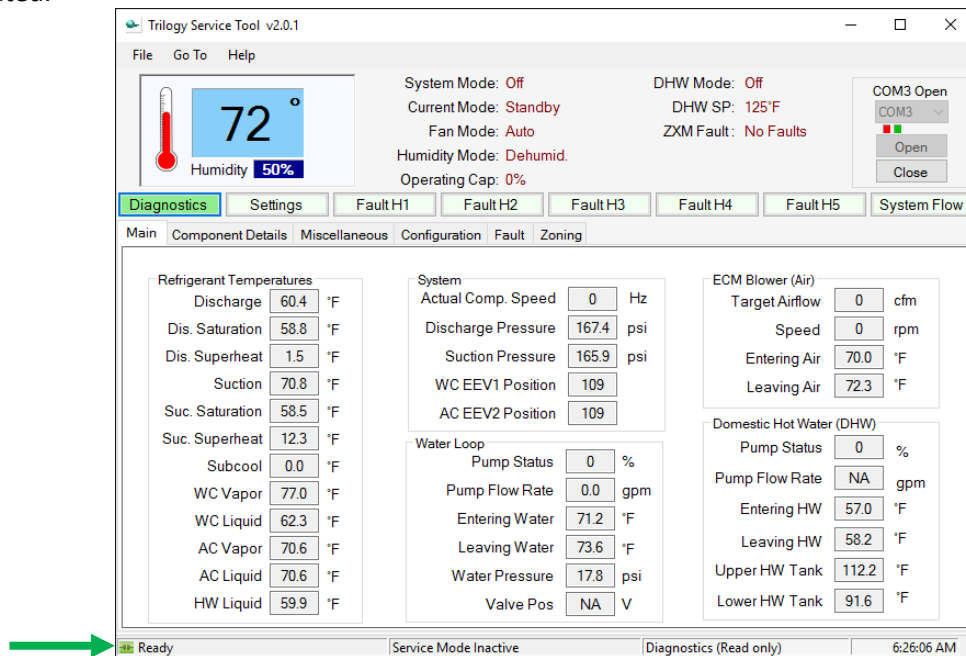


After the COM port opens successfully, connect the cable to the dongle. If you notice "Communications Error" on the status bar flashing red, ignore this until the cables are connected together.

When the COM port opens AND the cables are connected together, green and red indicators will appear;



The Service tool will begin downloading the initial data. The information bar at the bottom of the application will display this information. The left section will blink yellow while the initial download is active. This takes approximately 30-45 seconds. Once it has completed, the information bar will display, “Ready.” Be patient while the information is downloading. Proceeding through tabs or buttons before the information is completely downloaded will display 0 values, but will update as the information is populated.



The Navigation buttons will allow you to view and change different aspects of the unit operation and function.

The Diagnostics button has menu tabs that contain all of the current information regarding unit operation; Main, Component Details, Miscellaneous, Configuration and Fault.

The Main tab contains useful information on the various components and temperatures.

The Component Details tab contains specific details for the various components

The Miscellaneous Tab contains software versions of the board set, extra temperature information, output status and unit status.

The Configuration tab shows the current DIP switch settings for the EXM.

The Fault tab shows any current Fault or Warning that the system is experiencing.

The Settings button has menu tabs that allow configurable options.

The Equipment tab displays the current settings for the unit configuration. These are modifiable values.

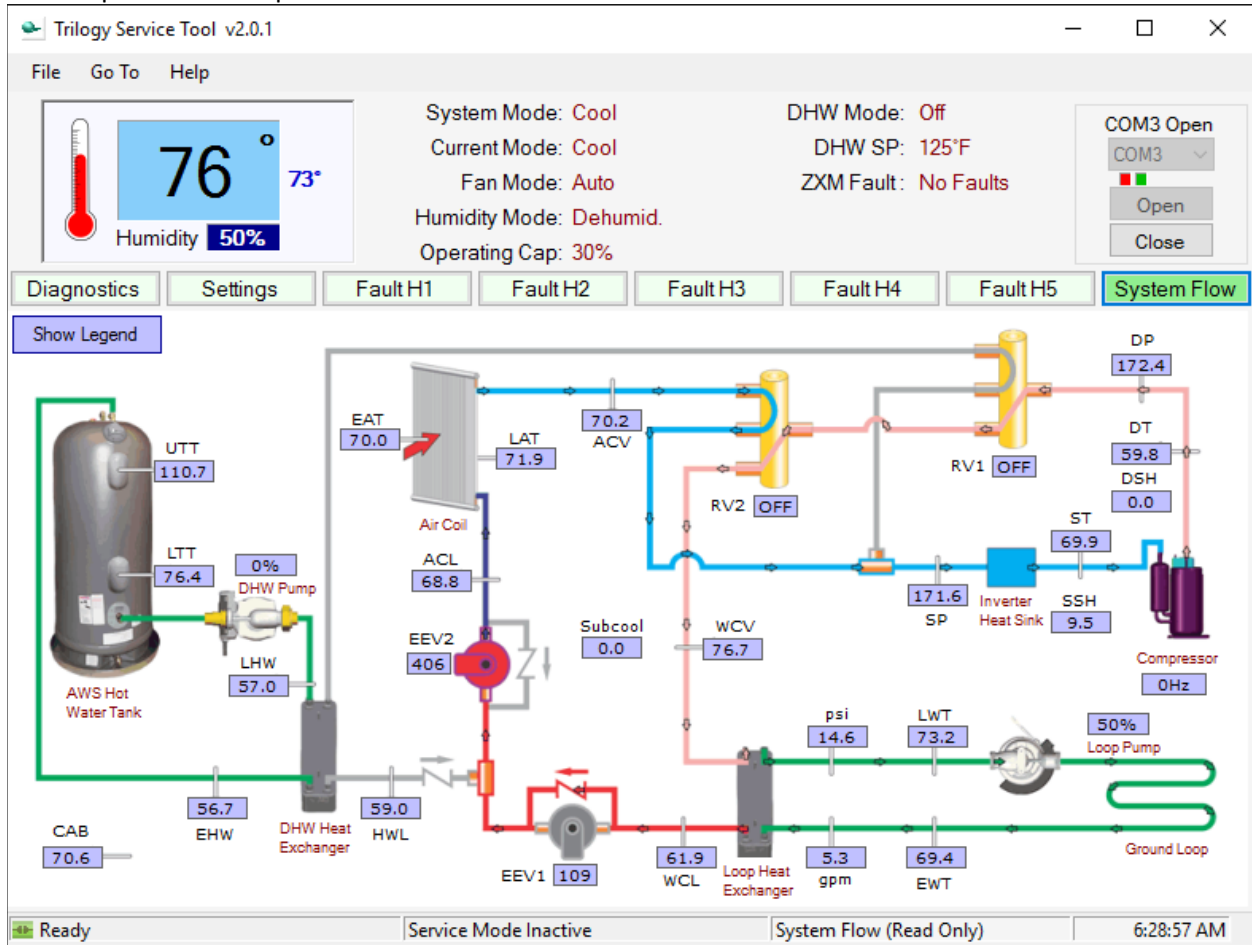
The Thresholds tab allows the user to change the adjustable offsets, deadbands and cutouts.

The Service Mode tab allows “Manual Mode” operation for testing the various operational modes of the unit. This tab also allows the user to reset the fault history.

The Fault H1 through Fault H5 buttons display the last five faults in memory.

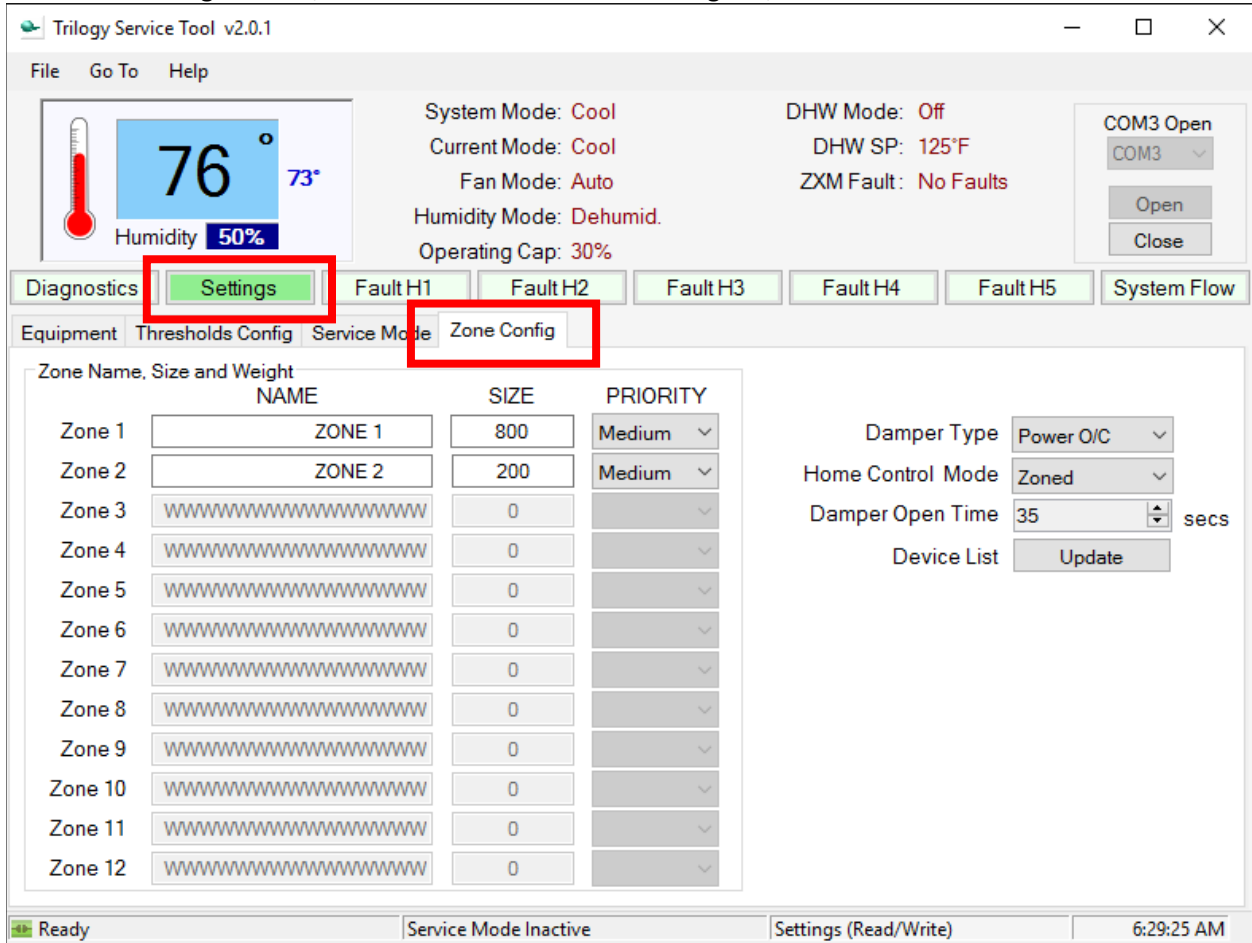
These buttons capture the unit operational conditions at the moment the fault occurred. The time/date stamp is noted with the fault condition. The tabs contain the “snapshot” of the unit information at that time and date. These tabs are essentially the same as the Diagnostics tabs in layout and order.

The System Flow button displays the refrigerant and water circuits with live data so that you can view the temperatures and pressures in real-time.



Zone Configuration

Select the Settings button, and then choose the Zone Config tab;



Set the Zone Size (CFM) determined for each zone per the manual J/D calculation

Set the Damper Open Time

*** The zone weights are only used for zones have opposing demands (heating vs. cooling). We recommend leaving all of these at medium. The zone sizes are used in conjunction with deviation from setpoint to determine priority.*

NOTE – Setting any Zone weight to HIGH will, effectively, shut down hot water production. This is due to prioritization.

Status LED information;

Flash Type	Description
ON	Normal operation
OFF	Control is non-operational
Fast	Control is in Non-Zoning Mode

Fault LED information;

Flash Type	Description
OFF	Normal operation
Slow	Control has an active alert
Fast	Control is locked-out

Zone Thermostats/Main COM LED information;

Flash Type	Description
OFF	Control is non-operational
Slow	Zone STAT is connected

Zone Damper LED information;

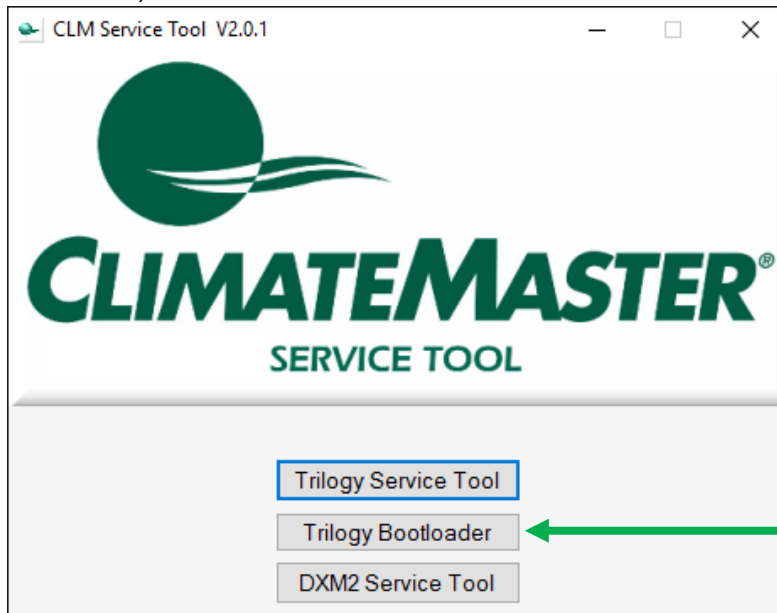
Flash Type	Description
OFF	Damper is fully closed
Slow	Damper is partially open
Fast	Damper is opening/closing
ON	Damper is fully open

Bootloader Instructions

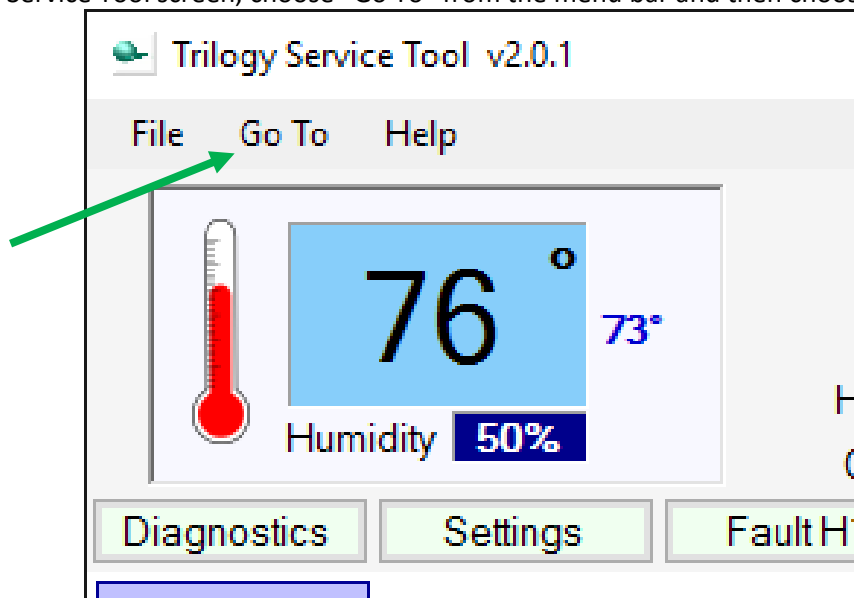
As alterations and/or enhancements to the EXM, ZXM and WXM functionality are made, there may be occasional updates to the firmware on the board. Bootloader allows a technician to update the board's firmware rather than replacing the board.

Notifications of any updates would be sent via a Technical Service Bulletin and updates would be available for download from the GeoElite Trilogy website. These updates come in the form of a HEX file.

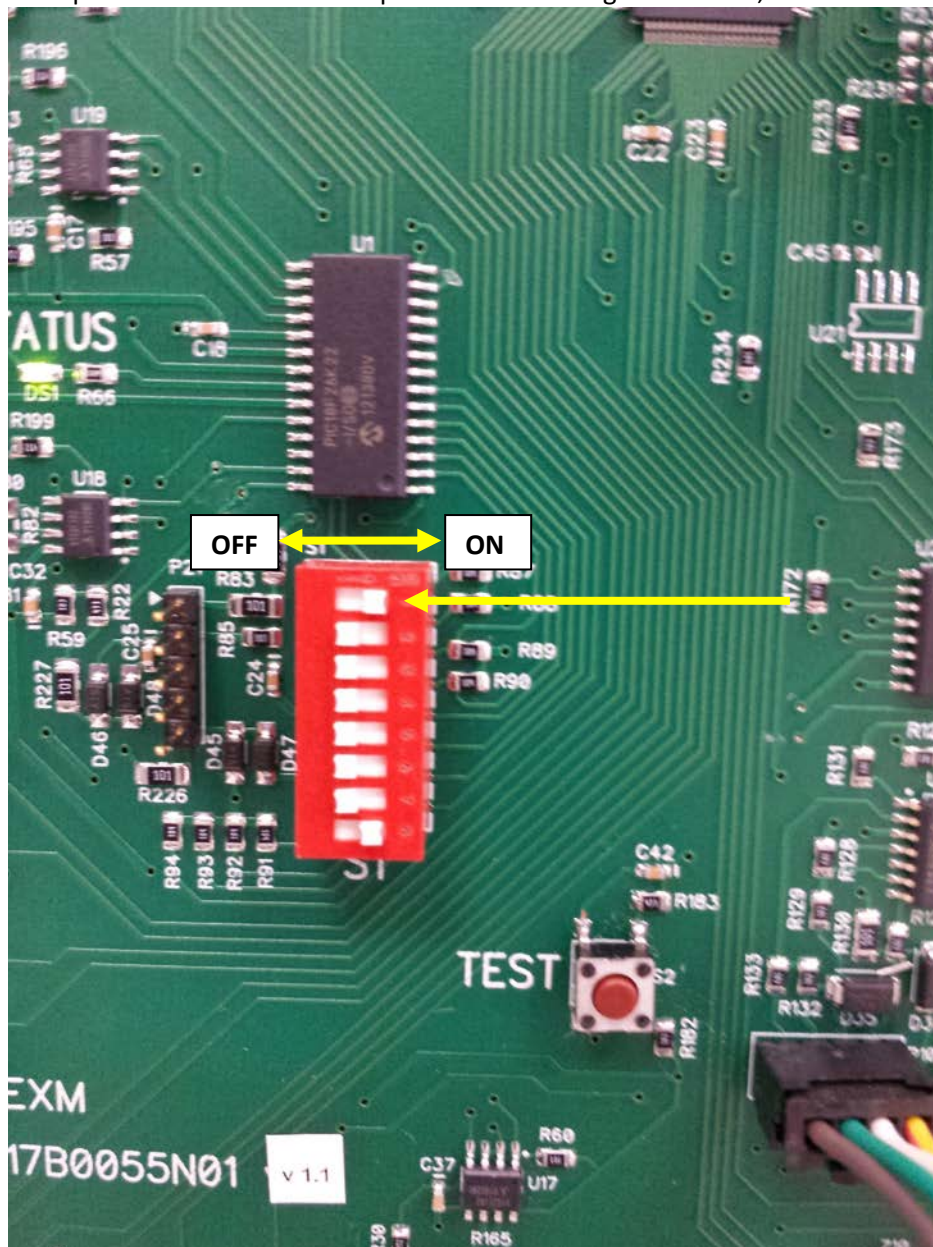
Save the HEX file(s) to a location easily found (such as the desktop or a Bootloader folder created in the My Documents folder). Once the HEX file(s) have been downloaded, open the Service tool software and click on the Bootloader button;



Or, from the Service Tool screen, choose "Go To" from the menu bar and then choose "Bootloader".



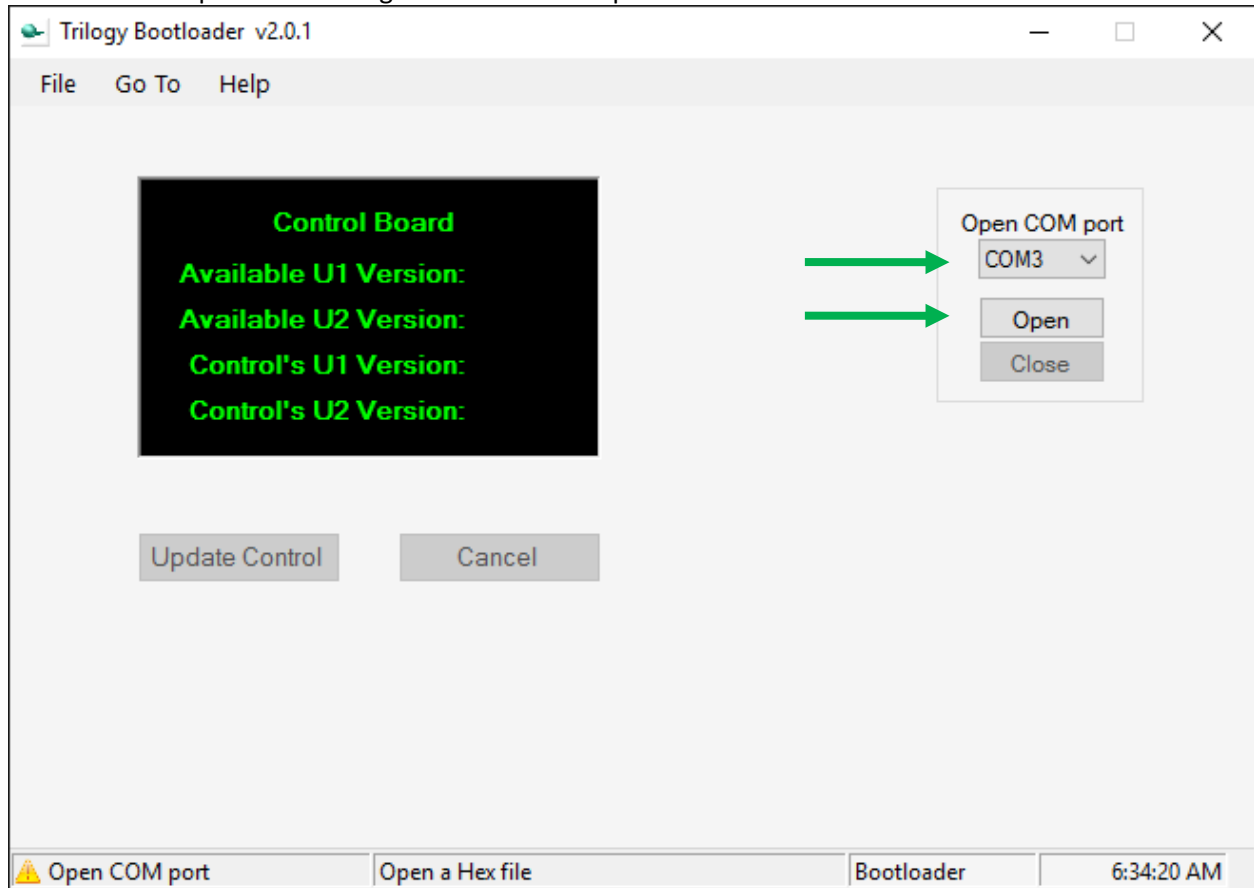
The Bootloader program requires the EXM to be placed into “Slave” mode before it will connect. You will need to flip DIP Switch 1 to the OFF position while using Bootloader;



NOTE – Make sure to return the DIP switch to the ON position when you’ve finished using Bootloader or the unit will not operate.

Connect the cable and dongle together and connect to the EXM STAT port and insert the dongle into the USB port.

Locate the COM Port selection in the upper-right corner of the application and use the drop-down list to select the COM port of the dongle. Then choose Open.

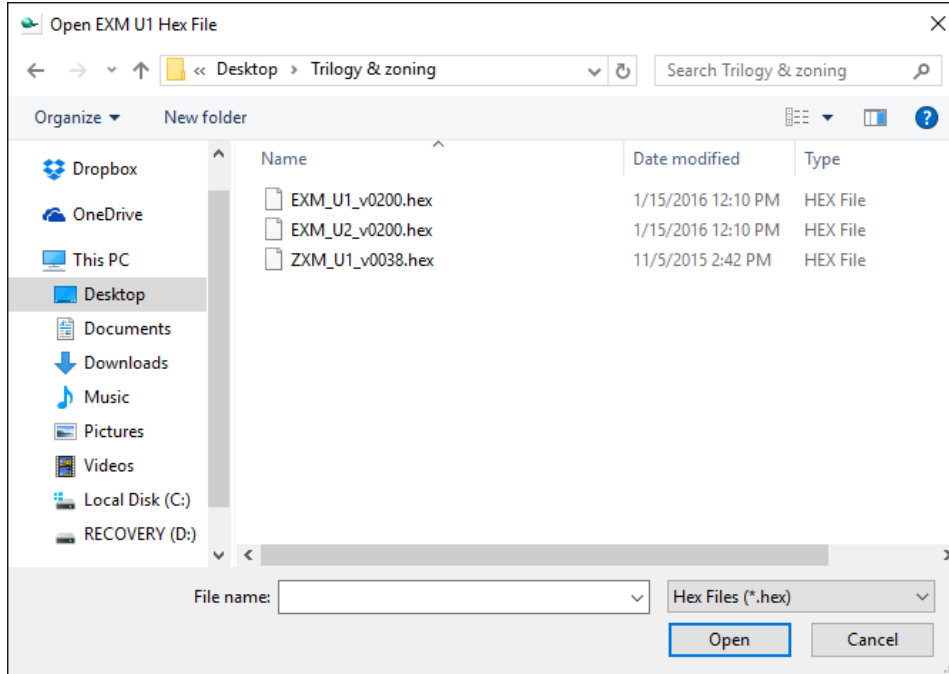


The Red and Green indicators will appear when communication is established (similar to the Service Tool).

At this point, you will need to locate the HEX file(s).

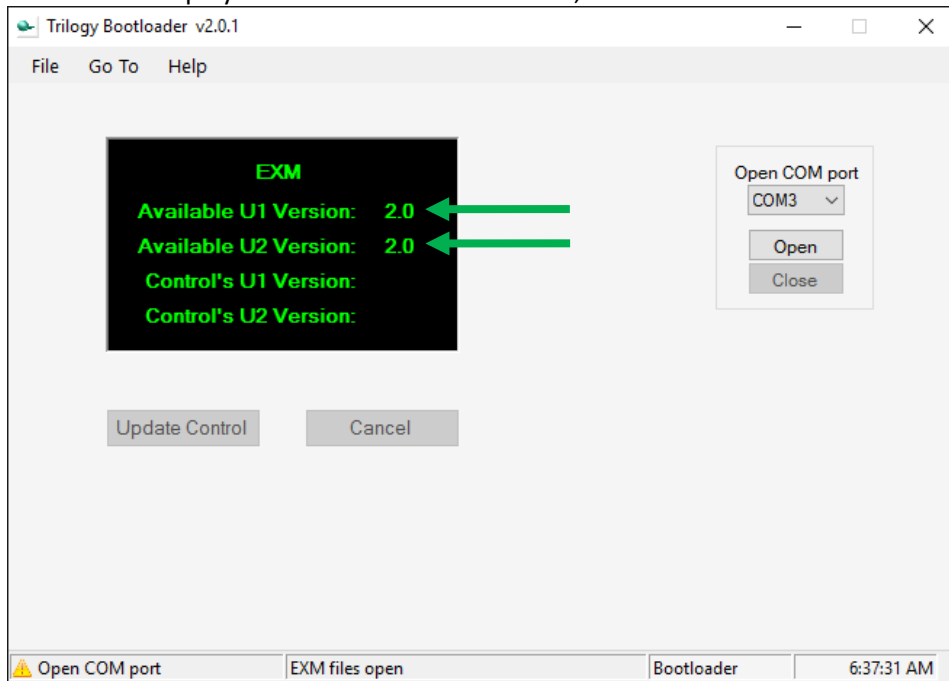
To update the EXM, there will be two HEX files; EXM_U1_vXXX.hex and EXM_U2_vXXX.hex. These files are for each of the microprocessors on the EXM board.

Go to “File” then “Open EXM U1” and locate the HEX files, choose the EXM_U1_vXXX and click Open.

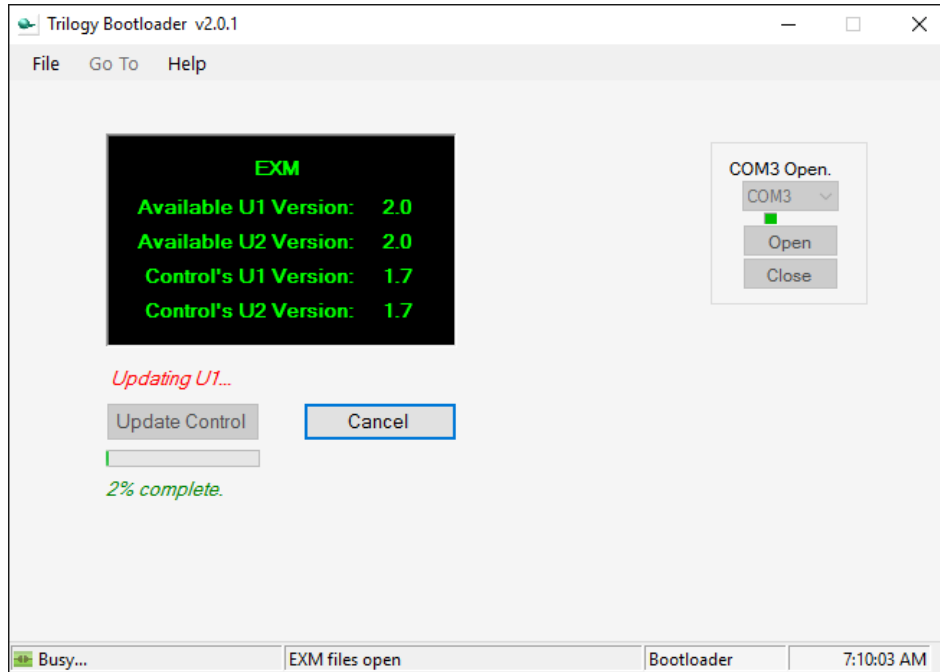


Go back to “File” then “Open EXM U2”, choose the EXM_U2_vXXX and click Open.

Both versions should be displayed on the Bootloader screen;



Choose Update Control. Status will be displayed during update. The update typically takes about 4 minutes for the EXM.



When the update completes, the COM port will close automatically. At this point, if you have completed the download process, **MAKE SURE to flip DIP Switch 1 back to the ON position.**

To update the ZXM, there will be one file, ZXM_U1_vXXX.hex, but the process is similar. Choose "File" then "Open ZXM" select the appropriate HEX file and perform the update. The ZXM update will typically only take about 60 seconds.

To update the WXM, there will be one file, WXM_U1_vXXX.hex, but the process is similar. Choose "File" then "Open WXM" select the appropriate HEX file and perform the update. The WXM update will typically only take about 30 seconds.

If, at any point during the update process, communications are lost and the update process stalls or fails, cycle power to the board. You should also close and re-open the Trilogy bootloader software and restart the process.